



"2025 Year in Review" glowing text over a photo of a bus driving through an intersection.

What Can Happen in a Year?

2025 was a year of major progress, with more than 12.5 million rides connecting Rhode Islanders to jobs, school, healthcare, and opportunities. From new pilot programs and employer partnerships to infrastructure investments, technology upgrades, and expanded customer support, RIPTA continued to make transit more reliable, accessible, and easier to use. The 2025 Year in Review [Report](#) and [video](#) are now available at [RIPTA.com/YearInReview](https://ripta.com/YearInReview).



RIPTA bus parked underneath an American flag.

Regular Service on Presidents Day, Monday, February 16, 2026

Just a reminder that RIPTA is running a regular schedule on Presidents Day. [Click here](#) to view a list of legal holidays that RIPTA will observe in 2026.



Route 92 bus driving through the snow.

Don't Chase the Bus!

The safety of our passengers and employees is one of our top priorities, which is why we want to remind you of some safety tips.

1. **Never chase a bus.** RIPTA encourages you to arrive at your bus stop 5 minutes before the scheduled departure time. If you're late to your bus stop, wait for the next bus. Running after a bus can pose serious safety risks to you and those on board. Bus drivers cannot stop after they start driving away from a bus stop.
2. **Do not cross in front of the bus.** After you leave the bus, wait until the bus has completely departed before crossing. Letting the driver leave first helps them stay on schedule and keeps you safe.
3. **Do not step off the curb as the bus approaches.** Stepping into the street is dangerous for you and the driver. The driver will pull up to the curb so that you can safely board.

[Click here](#) to watch our Be Safe safety video featuring local Hip Hop lyricist and creator [Jon Hope](#).



Exterior of the new passenger amenity building at the Pawtucket-Central Falls Transit Center.

Pawtucket-Central Falls Transit Center Passenger Facility Officially Opens

On Tuesday, January 20, 2026, federal, state and local partners gathered to celebrate the opening of the new passenger amenity building at the Pawtucket-Central Falls Transit Center, marking an important milestone in the continued transformation of the site into a full-service transit hub. Located at 300 Pine Street in Pawtucket, the welcoming, year-round indoor space features public restrooms, driver restrooms and break room, a waiting area with seating and real-time passenger information screens, and a security office.

"We're excited to welcome passengers to the new facility at the Pawtucket-Central Falls Transit Center, which represents the future we're building — a transit system that's modern, reliable, and

centered on the people who use it every day,” said **Christopher Durand, Chief Executive Officer of the Rhode Island Public Transit Authority**. “With amenities like public restrooms, comfortable waiting areas, real-time information and an on-site customer service window, this investment reinforces our commitment to providing a safe, accessible, and welcoming hub for both bus and rail customers. It also offers our drivers a comfortable space to recharge between trips. We’re grateful to Governor McKee and our federal, state, and local partners for making this important improvement possible for riders and employees alike.”

[Click here](#) to learn more.



AGONZA stands in front of two colorful murals featuring hands forming a heart around purple flowers and monarch butterflies.

Transit with Love

Riders visiting the Pawtucket-Central Falls Transit Center will now be welcomed by vibrant new artwork from Providence muralist Angela “[AGONZA](#)” Gonzalez. Known for her bold colors, powerful storytelling, and community-centered approach, AGONZA creates murals that celebrate identity, culture, and connection, making her work a perfect fit for a space where people from different neighborhoods come together every day. Her design transforms the interior waiting area into a brighter, more inviting environment that reflects the history and diversity of the community.

The project was commissioned through a partnership between the [Rhode Island State Council on the Arts](#) and RIPTA as part of Rhode Island’s Public Art Law, which brings meaningful art into public spaces across the state. The result is more than decoration; it’s a welcoming, colorful space that adds pride, personality, and a sense of belonging to every rider.

Visit <https://ripta.com/PCF> to learn more.



REDUCE • RECORD • REWARD!

Drive Less RI logo.

Spring Into Self-Care with the Drive Less RI Challenge!

The Drive Less RI Challenge is happening now — and this quarter's theme is Step Into Spring Self-Care. Log your green trips in the [Drive Less RI](#) app for a chance to win weekly prizes and a quarterly grand prize self-care package featuring gift cards from local favorites like NBX, Evolve Apothecary, Sole Desire, Providence Power Yoga, and more. Remember—even leaving your car at home once a week and riding the bus or train makes a difference!

Since the challenge began last October, participants have collectively reduced CO₂ emissions by 123 tons, saved nearly \$200,000, burned 1,130,063 calories, and saved 12,560 gallons of gas.

DRIVE YOUR CAREER FORWARD
NOW HIRING

BUSINESS DEVELOPMENT OFFICER
MARKETING & COMMUNICATIONS DEPT.



- ☒ Grow our commuter benefits program
- ☒ Lead outreach and sales efforts
- ☒ Identify & manage partnership opportunities



APPLY BEFORE FEB. 13, 2026
RIPTA.COM/CAREERS



RIPTA Now Hiring Business Development Officer graphic.

We're Hiring: Business Development Officer

RIPTA is looking for a Business Development Officer to grow employer partnerships, expand our Wave to Work commuter benefits program, and help more Rhode Islanders choose transit. If you love relationship-building, strategy, and making real community impact, this role is for you.

What You'll Do:

- Lead and grow our Wave to Work program
- Identify and track partnership opportunities using CRM tools

- Plan and lead outreach, sales, and engagement efforts
- Represent RIPTA at employer meetings, events, and community activities

What We're Looking For:

- Bachelor's degree in marketing, communications, business, transportation planning, or a related field
- 3–5 years of experience
- Knowledge of Transportation Demand Management, public transit, or employer benefits a plus!

If you enjoy connecting people, solving problems, and helping communities move better, we'd love to hear from you. [Click here](#) to apply before February 13, 2026.

For a full list of open positions, including drivers, visit [RIPTA.com/careers](https://www.ripta.com/careers).



A side profile of Brian, wearing a leather jacket and aviator glasses. A "RIPTA Rider of the Week" bus stop sign graphic appears in the bottom left corner.

Featured Rider: Brian Rice

Brian, a Coventry resident and student at Rhode Island College, relies on RIPTA's Ride Anywhere statewide paratransit service to stay connected to school, work, and the community. From previously commuting to an internship with the Governor's Commission on Disabilities to meeting friends, attending local shows in Providence, and exploring new opportunities, Brian says the expanded service has opened doors that simply weren't available before.

Growing up in an area with very limited transit options, he knows firsthand how important reliable, affordable transportation can be. Now, he's helping spread the word as treasurer of his campus

Accessibility Coalition, encouraging others to take advantage of the statewide Ride Anywhere program.

“For a lot of people, this is life-changing,” Brian says. “It makes school, work, and everyday life possible.”

[Click here](#) to watch the full RIPTA Featured Rider highlight.

RIPTA's Featured Rider series aims to highlight real Rhode Islanders who use public transit not only to commute to work but also to travel to school, medical appointments, grocery stores, religious services, and recreational activities. With this series, we hope to share their authentic stories and inspire others along the way who may be reconsidering traveling by car. Want to be featured? Email marketing@RIPTA.com.



Woman holding a Wave card in front of a RIPTA bus.

Photo ID Road Trips for RIPTA's Reduced Fare Bus Pass Program

RIPTA's Photo Identification staff will travel to communities throughout the state to process Reduced Fare applications for qualified seniors and individuals with disabilities who are unable to get to our office in Kennedy Plaza. Staff also provides travel training.

Reduced Fare Photo ID Wave cards cost \$10 and are valid for two years. Replacement cards are \$20.

[Click here](#) to view the schedule for upcoming RIPTA Photo ID Road Trips.

RIPTA staff will process Photo ID Wave card applications at the following location:

- **WOONSOCKET** Thursday, February 12 • 9 AM - 11 AM | Aging Well, Inc., 84 Social Street

For information on how to qualify for RIPTA's Reduced Fare Program for Seniors and People with Disabilities, call (401) 784-9500, ext. 2012 or visit [RIPTA.com/ReducedFare](https://www.ripta.com/ReducedFare).



Rider Alert Graphic.

SERVICE ALERTS

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705 Elmwood Avenue, Providence, RI 02907 [unsubscribe](#)